

HEAVY USE TAX CUSTOMER NOTICE



OUR OFFICES HAVE BEEN NOTIFIED OF THE DELAY IN THE RETURN OF SUBMITTED PAPER FORMS 2290 BY THE IRS.

To assist you in registering your vehicle this year, please be aware FLHSMV has approved the following acceptable forms of alternative proof of HVUT payment when a **paper** IRS-stamped Form 2290 Schedule 1 is not available or has been lost.

As proof of payment, **a photocopy of Form 2290**, filed with the IRS for the vehicle being registered with **sufficient documentation of payment of tax due at the time Form 2290 is filed**. This documentation may consist of:

- If taxpayer paid by check, a photocopy of both the front and back of the cancelled check;
- If taxpayer has paid using the Electronic Federal Tax Payment System, a copy of the acknowledgment of payment; or
- If the taxpayer has paid using an Electronic Funds Withdrawal, a copy of the taxpayer's monthly bank statement indicating "IRS USA Tax Payment", "IRS USA Tax Pymt" or similar language.

The inability to provide an IRS-Stamped Form 2290 or a photocopy of submitted Form 2290 along with proof of payment stated above, will result in a denial of the registration transaction.

Appointments are strongly encouraged for lobby service during this time. Limited walk-in service is available before 11 a.m. and after 2 p.m. Please visit BayTaxCollector.com to schedule an appointment. Contact our Customer Support Center at (850) 248-8501 or email support@baytaxcollector.com.